Common Hikvision Camera Issues

Common issues with Hikvision cameras and how to resolve

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Black Screen on Live View and Playback

Comments

Black Screen on Live View and Playback

Symptom:

The video feed is black on both Live View and Playback mode

Resolution:

Live settings not ticked correctly -picture marked with a red circle how they should be.

HIB	VISION®	Live View	Playback	Picture	Configuration			
Q	Local	Live View F	arameters					
	System	Protocol Play Performance Rules			OUDP	O MULTICAS	T. OHTTP.	
0	Network			 Shortest Delay Enable 	Branced Dable Disable BMP	O Fluent	O Custom	
₽6	Video/Audio							
1	Image	Display P	Display POS Information					
	Event	Image Format		. JEG				
	Storage	Record File	Settings	-	5			
		Record Fi	le Size	○ 256M	@ 5124	0 10		
		Save reco	rd files to 🗸 🗸	C:IUsers\Stuga	WebRecordFiles	Browse Ope	n	
		Save dow	nloaded files to	C:\Users\Stuga	Web/DownloadFil	Browse Ope	n	
		Picture and	Clip Settings	1		_		
		Save snap	shots in live view to	GiUsers\Stuga	Web\CaptureFiles	Browse	TeamViewer	
		Save snap	shots when playback to	C:IUsers\Stuga	Web\PlaybackPic	Browse		
		Save clips	to	C:IUsers\Stuga	Web\PlaybackFile	Browse		
						> * Sess	ion list	0.
		8	Save		62022 Hilv	ision Digital Te	m Forde (839 373 301) 🔻 🐂	