

# Uninstalling Stubborn TwinCAT system

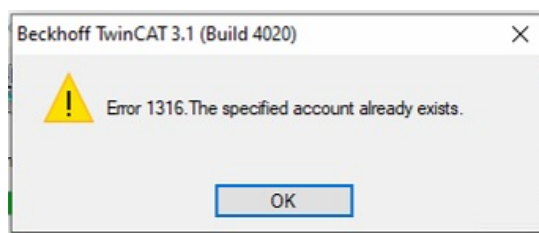
How to uninstall Beckhoff TwinCAT when "Specified Account Already Exists" error is seen

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## Problem

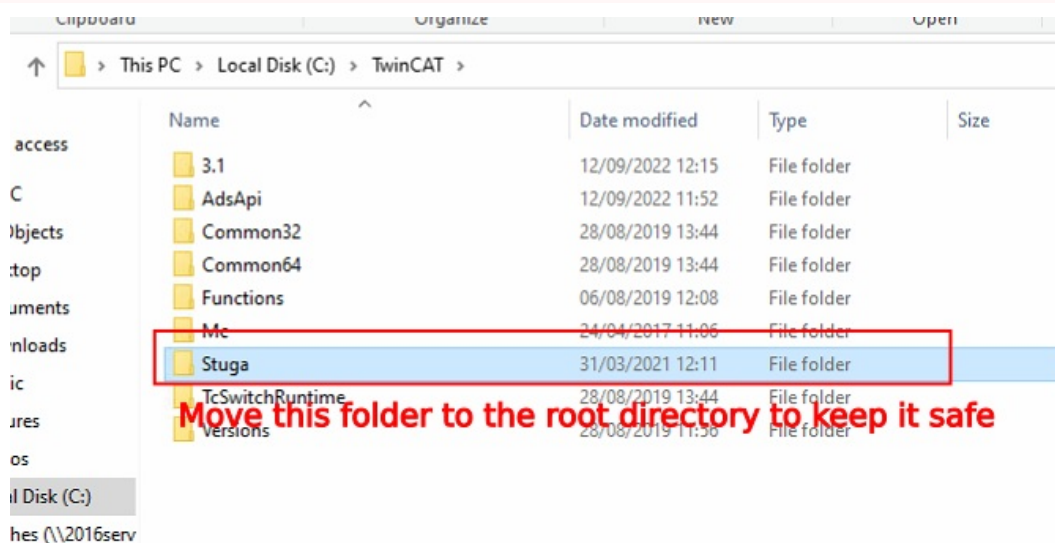
When uninstalling Beckhoff TwinCAT to install a new version, the error 1316 The specified account already exists is displayed and the uninstall is reversed



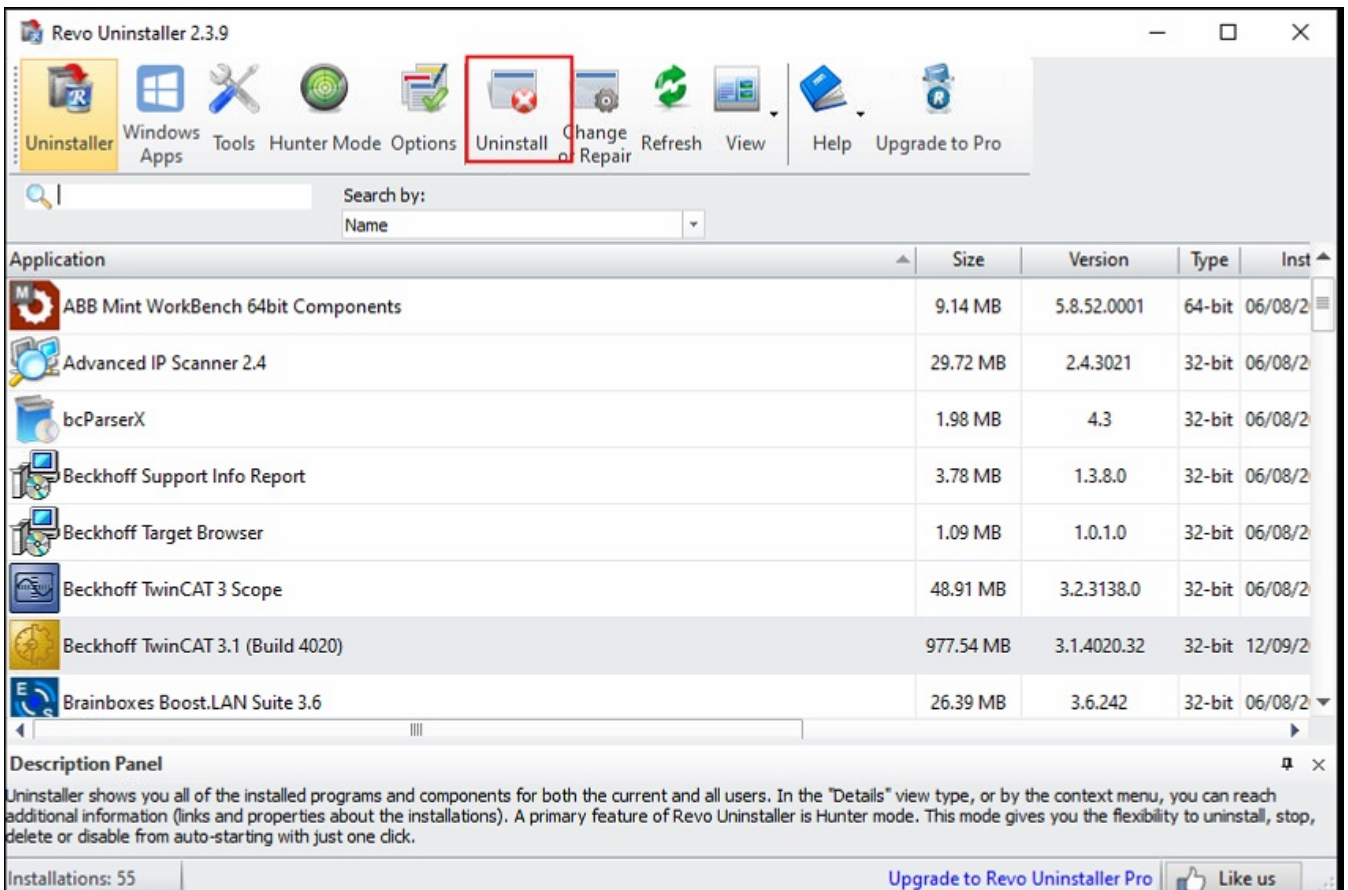
## Solution

Use the freeware Revo Uninstaller available here

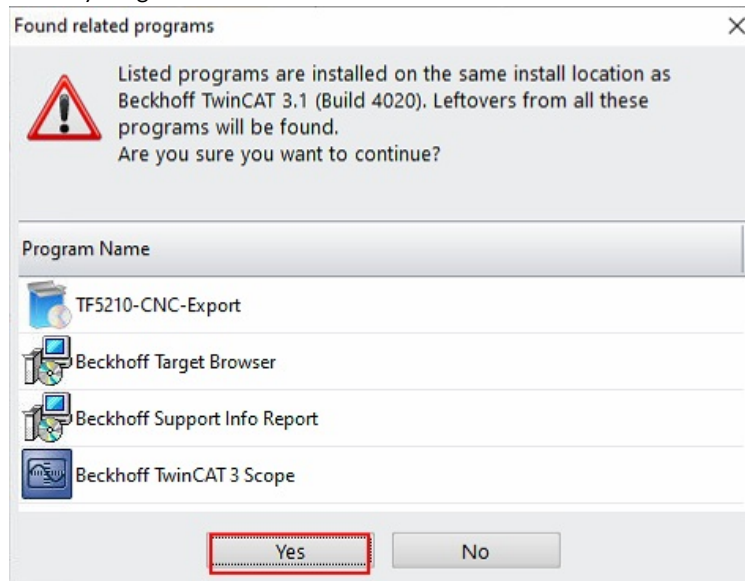
**!** ...This completely deletes everything in the TwinCAT folder, so the stuga folder should be moved out to a safe place before the uninstall is run



Choose uninstall



Ensure all following windows delete everything



## Are you sure that you want to uninstall the selected program?



### Beckhoff TwinCAT 3.1 (Build 4020) - 32-bit

977.54 MB

3.1.4020.32

12/09/2022



Beckhoff Automation

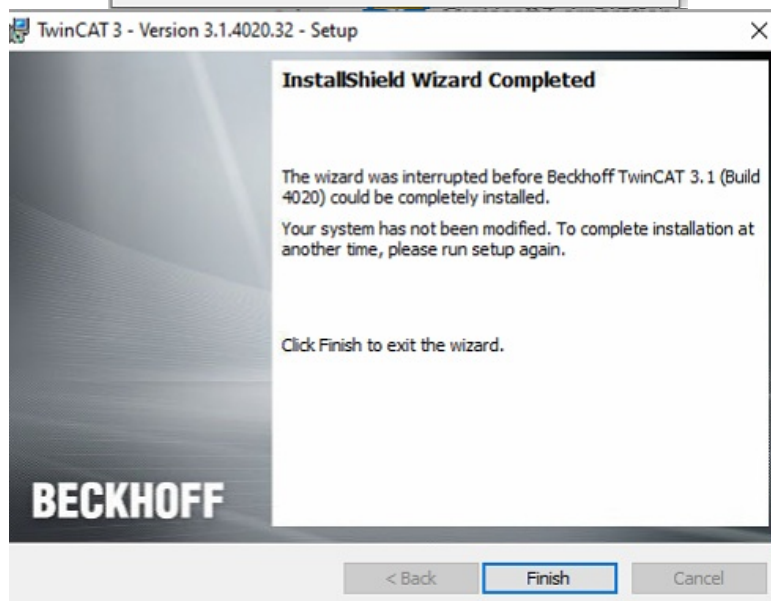
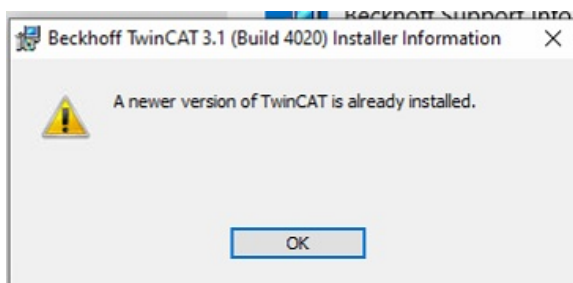
<http://www.beckhoff.com/english/support/default.htm>

MsiExec.exe /I{FBFAFA092-4376-4D09-ACA9-279AB897A76A}

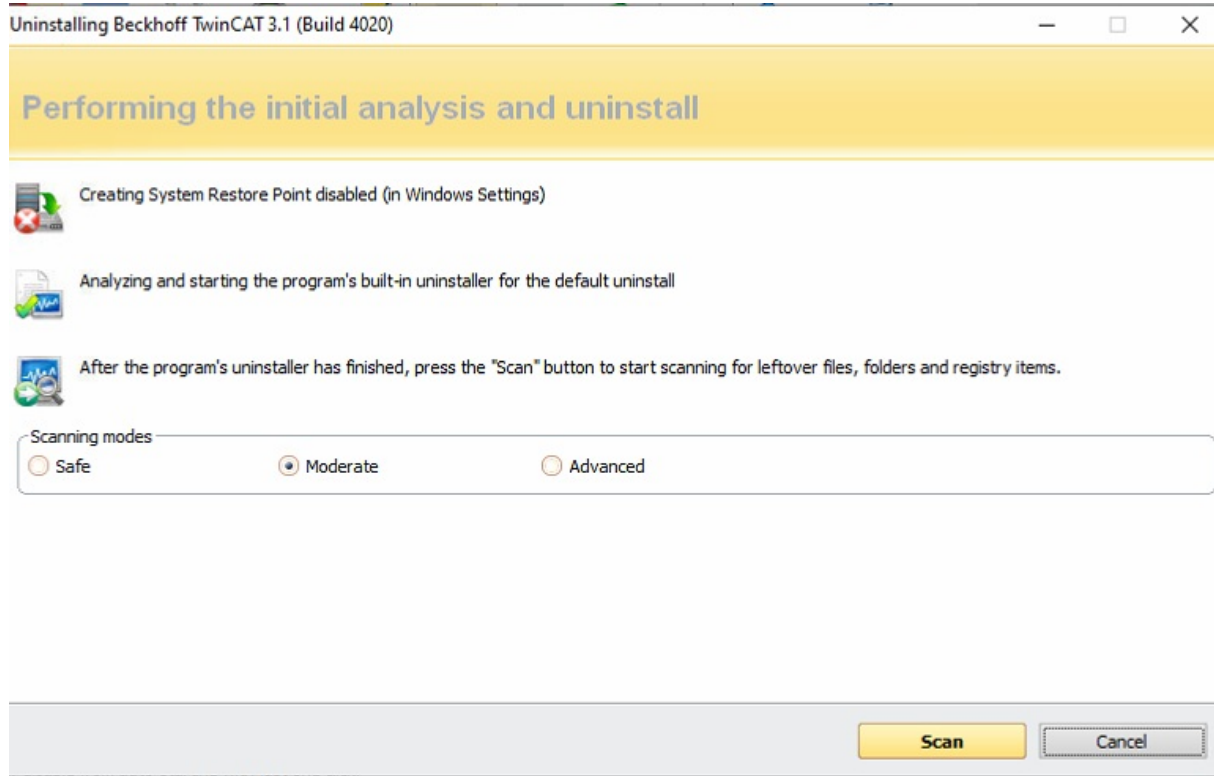
Make a System Restore Point before uninstall

Continue

Cancel

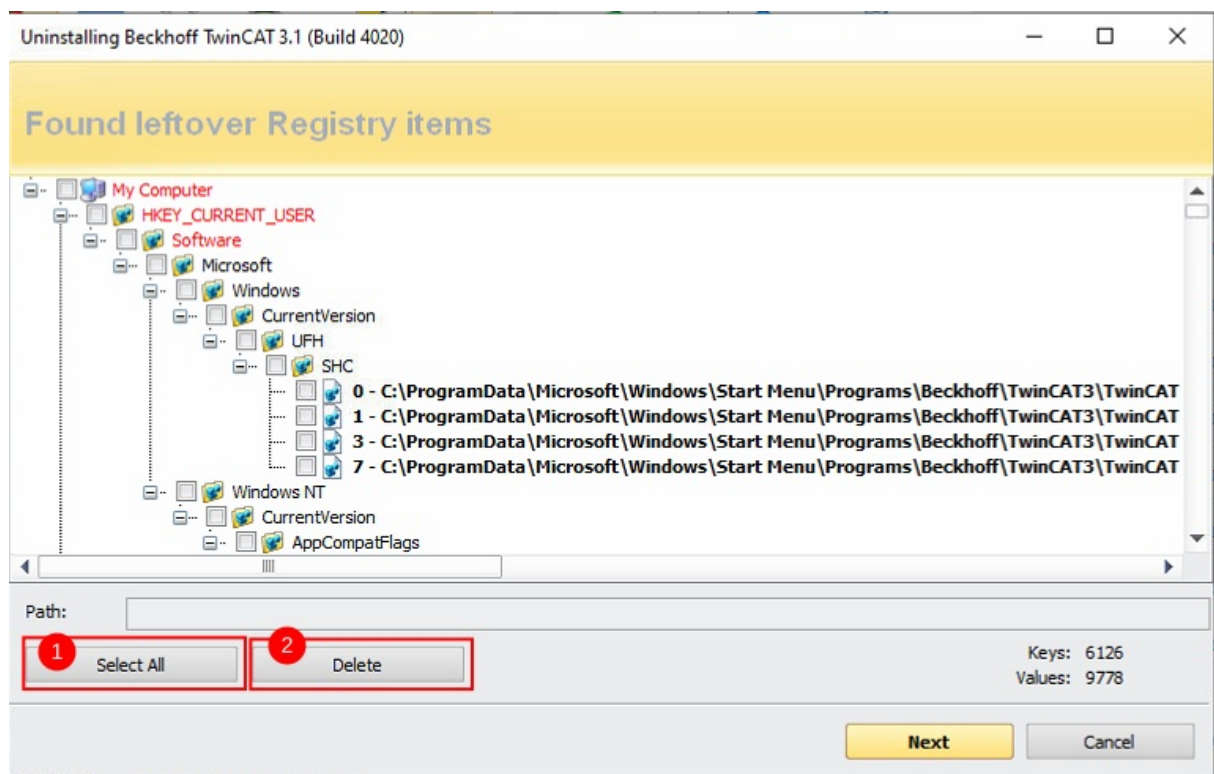


Scan for leftover files



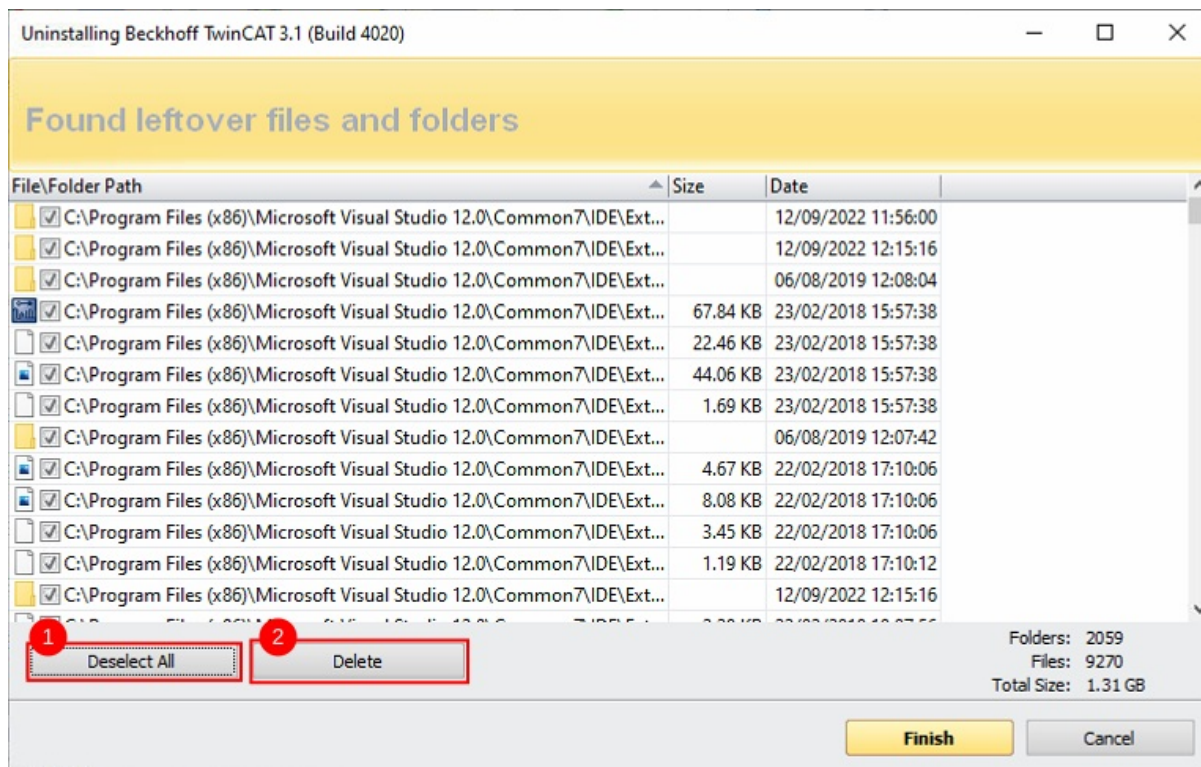
Get rid of leftover registry items

 ...Ensure you 'Select All' then 'Delete'



Get rid of leftover files and folders

 ...Ensure you 'Select All' then 'Delete'



Restart windows