

Production Reports and Backups TLS Error

Resolution to TLS 1.0 and 1.1 error on sending production reports and backups

Contents

Problem

Solution

Comments

Problem

Error message appears when attempting to send manually

Failed to send email 421.4.7.66 TLS 1.0 and 1.1 are not supported. Please update your client to support TLS 1.2....

Automatic production reports / backup files are not sent

The problem has happened due to Microsoft have changing some security provisions in office365 that mean we have to use TLS1.2.
https://aka.ms/smtp_auth_tls

Solution

New email client plugin needed for winMulti from EASendit with new licence
Working on a New Winmulti Update to work with TLS 1.2 Client