



PC Recovery Process

How to recover P.C following a system failure, using the USB recovery stick.

 Difficulty Easy

 Duration 15 minute(s)

Contents

Introduction

Step 1 - Boot selection screen

Step 2 - Selecting Recovery image.

Step 3 - Restore Image

Step 4 - Completion

Step 5 - Install teamviewer

Step 6 - Contact Stuga

Comments

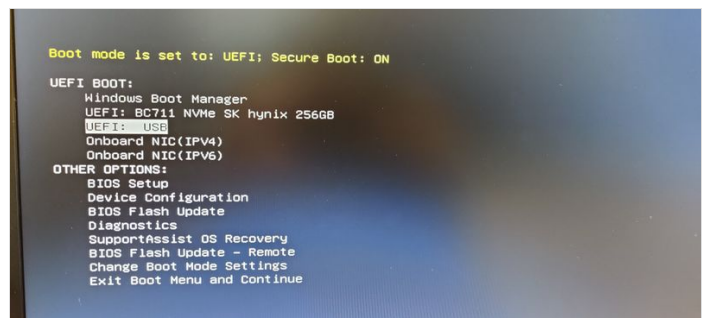
Introduction

The PCs are now shipped with a memory stick that includes a full recovery image. If the system fails in future, this allows a full recovery of the initial setup of the entire drive.

Mouse and Keyboard are required for recovery process.

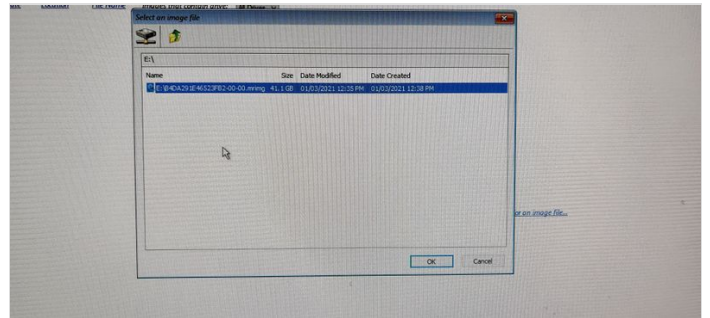
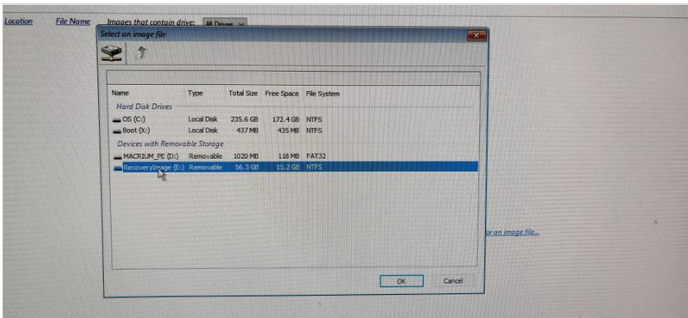
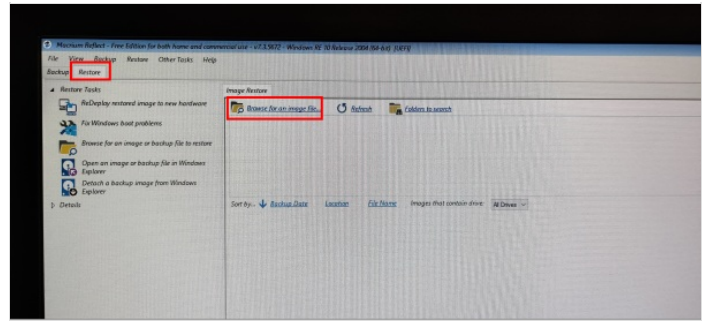
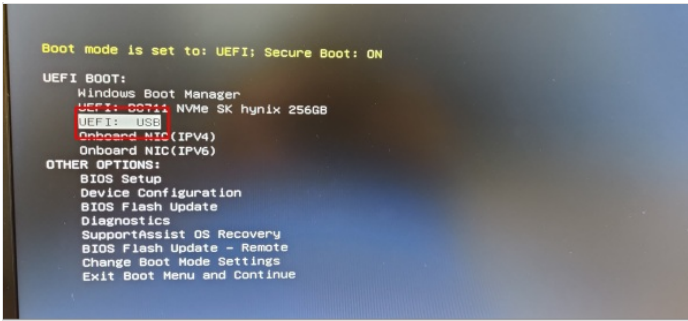
Step 1 - Boot selection screen

- Turn off the PC
- Plug in recovery USB.
- Turn the PC back on
- Keep pressing F12 until the boot selection screen shows.



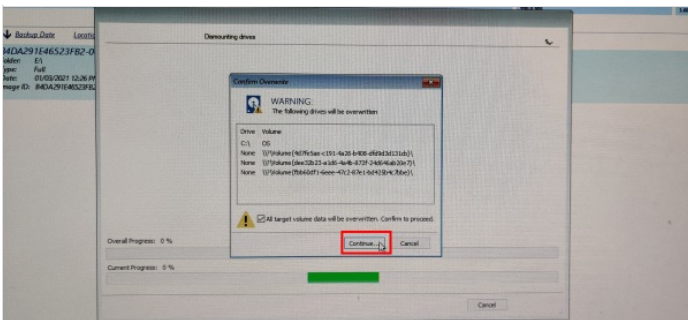
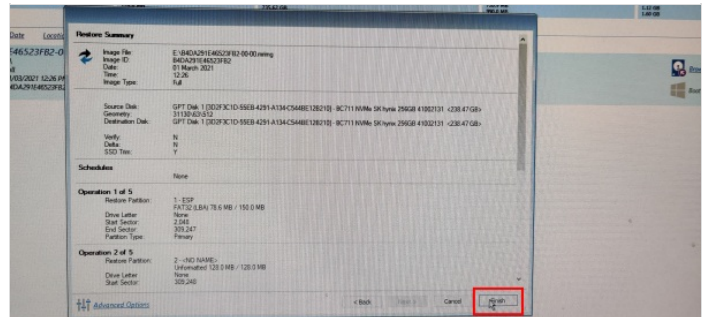
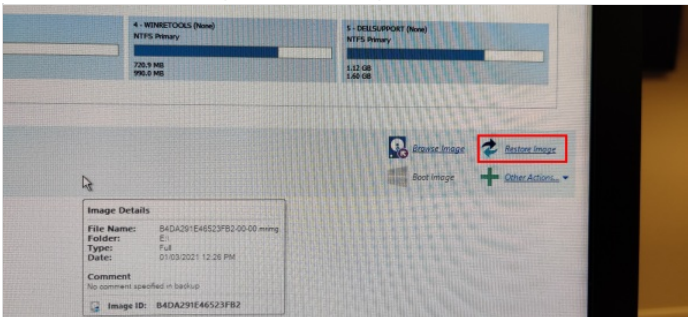
Step 2 - Selecting Recovery image.

- Select "UEFI: USB".
- Once the recovery software has finished loading, make sure the "Restore" tab is selected from the top left.
- Click "Browse for an image file..."
- Select the "RecoveryImage" partition.
- Select the .mring file and click "OK"



Step 3 - Restore Image

- Select "Restore Image" on the right side.
- On the Restore Summary page, press 'next', then click "Finish".
- Tick the "All target data will be overwritten. Confirm to proceed" box and click continue.
- Wait for the restore process to complete.

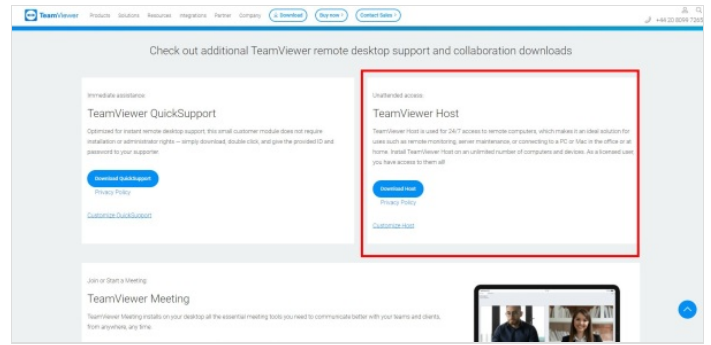


Step 4 - Completion

- Once completion is prompted, remove the USB drive.
- Click "File" and then Exit.
- The CNC machine should now reboot and boot into Windows.

Step 5 - Install teamviewer

1. Go to the browser and search "www.teamviewer.com/en/download/windows/".
2. Scroll down to TeamViewer Host and click on 'Download Host'.
3. When prompted at the bottom of the screen, press 'Run' to start download. Make sure download is of the most recent version.
4. Click next on the install wizard welcome screen.
5. When on the how you would like to use screen select 'Company/commercial use' option and press next.
6. Now on the personal password screen, by computer name put the company name followed by the buildNo i.e. Sidey Z066.
7. Set the password as Stuga001
8. Select the option 'I don't want to create a TeamViewer account now' and press next.
9. Press finish. You will now be given the TeamViewer ID for the computer. Take note of this.



Step 6 - Contact Stuga

The PC has been set to factory default, and will need a backup installed. Contact Stuga and provide the Teamviewer ID number.
