



Monday - Obtaining Customer or Machine Address from a Job

Finding a Job address from an assigned job

 Difficulty Very easy

 Duration 5 minute(s)

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Comments

Introduction

All machines in the Monday database have their locations stored to make it easy for an engineer to navigate to site using the map features in Android or Apple phones

However, it is not intuitively clear how to get to this information

Step 1 - Open the Job

10:57

F011 timeout on gripper switch.

Service Jobs >
Service Jobs

Columns Updates / 1

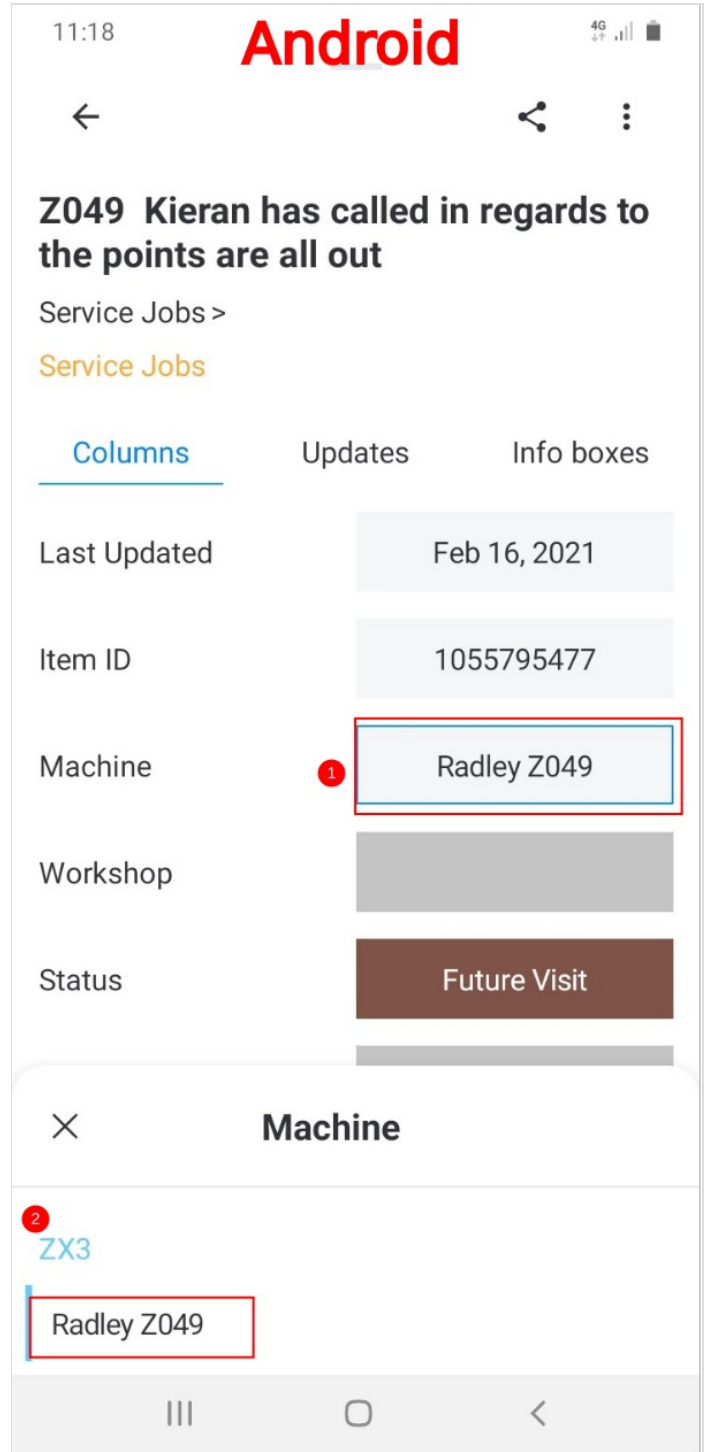
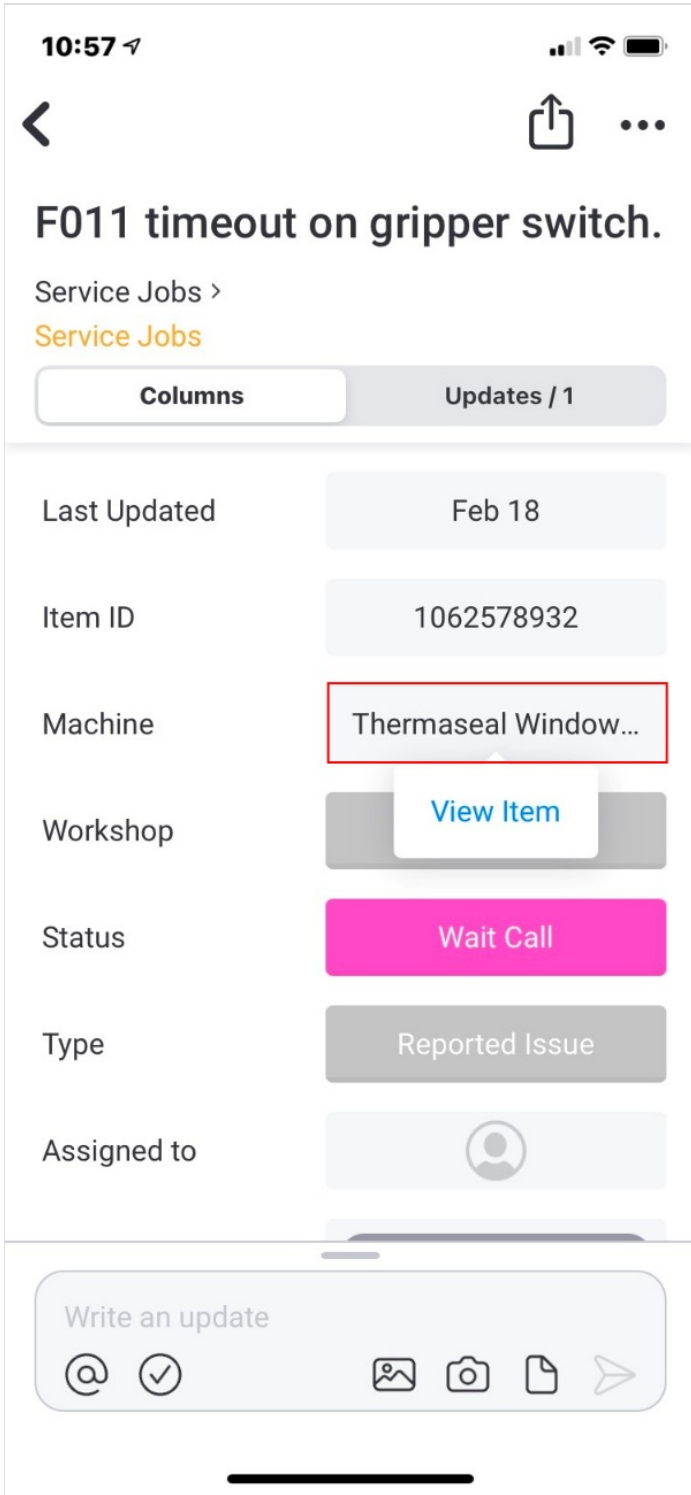
Last Updated	Feb 18
Item ID	1062578932
Machine	Thermaseal Window...
Workshop	
Status	Wait Call
Type	Reported Issue
Assigned to	

Write an update

Step 2 - Click on the Machine

On Apple - Select View Item



On Android - A subform opens with the Machine at the bottom, click on the Machine here to open the next subform



Step 3 - Scroll Down to the Location

Click on the location



10:58

Thermaseal Window Sys...  







Machines >

Flowline

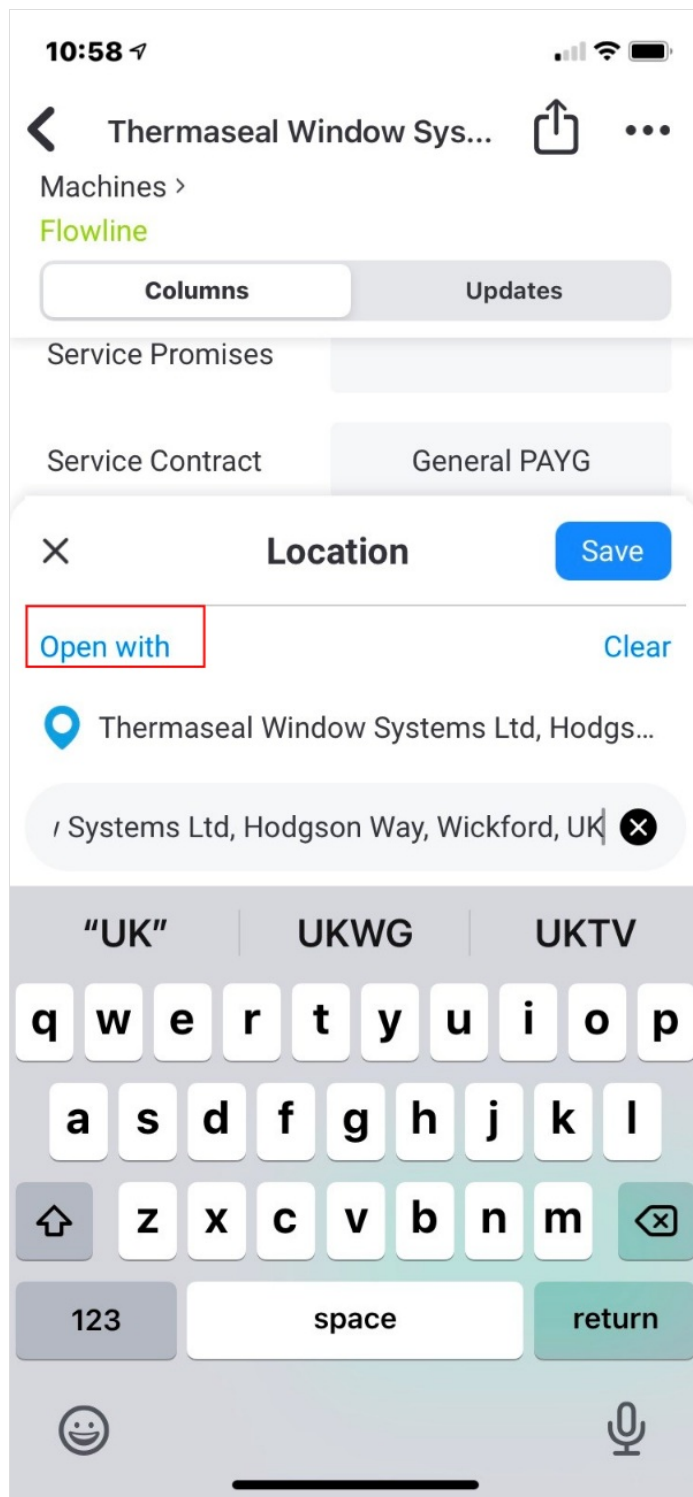
Columns Updates

Start Date	2019-08-01
Preferred Eng	
Service Promises	
Service Contract	General PAYG
Location	 Thermaseal Wind...
BuildNo	F011
Link to PC Setups	
PC Dokit Link	
PC Configuration	Flowline C - 2 Sides W...

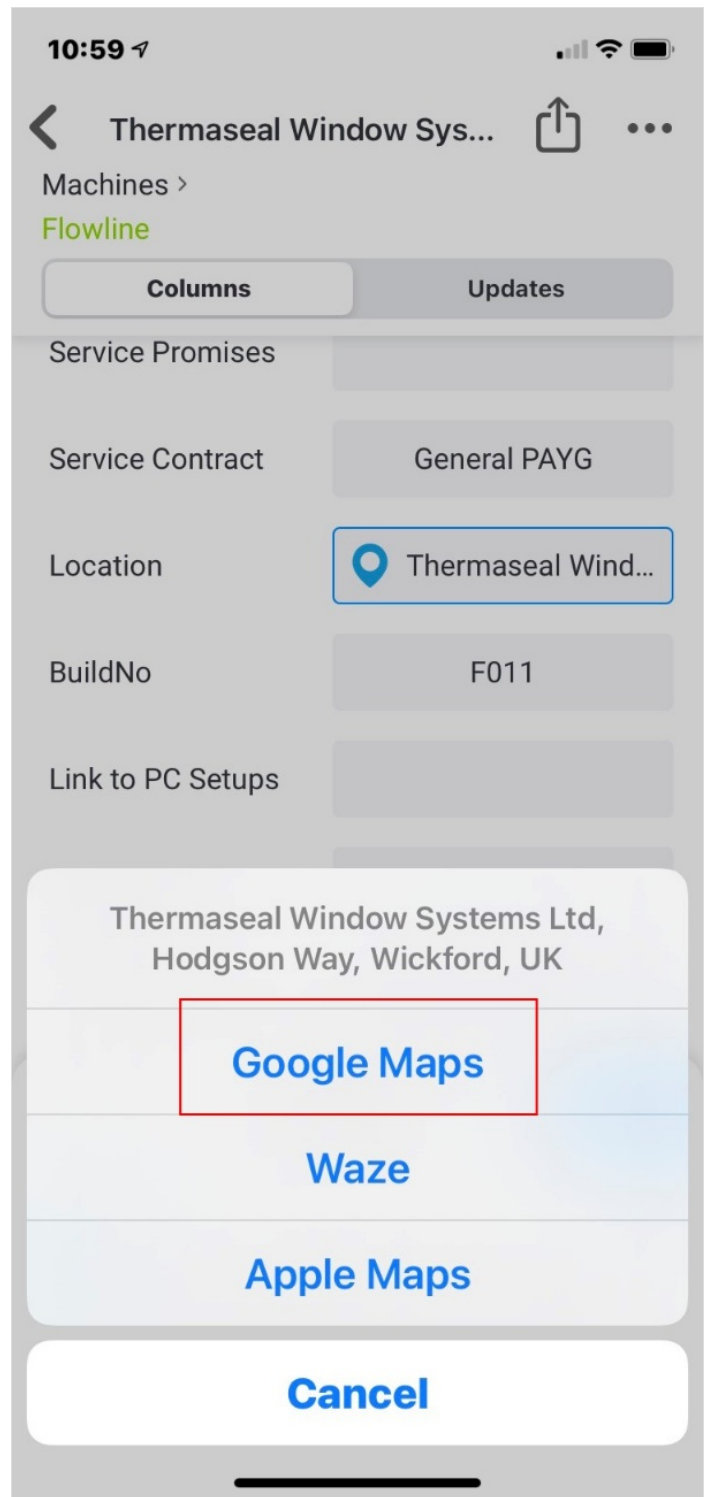
Write an update

Step 4 - Click "Open With"



Step 5 - Select your Map app



Step 6 - Navigate to Location

