Monday - Emails to Updates

How to ensure supplier / customer emails are automatically recorded on Monday Jobs / Items

Difficulty Very easy

Duration 1 minute(s)

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Comments

Introduction

Mondays has changed the way it deals with the way it writes updates via email, in a very useful way for us. This will save a lot of time cutting and pasting information from emails.

Simply put,

- when you send an email, cc: the unique email address for the item in your email you are sending. This is standard practice to get your email into Mondays.
- When your contact replies (with reply all)
- their reply will now magically appear in the Monday update for the item.
- It even strips out the email trail, leaving just the important reply

It used to be the case that only members of Stuga.co.uk could send an email directly to an update, but this has now changed...

Step 1 - Click on "Write Updates via Email"

On the job / case / item in Mondays, open the Updates and click on "Write Updates via Email

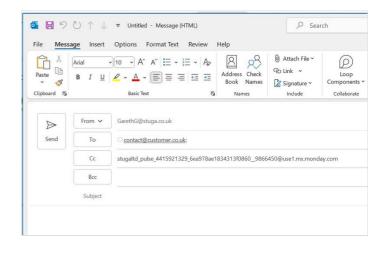
2026 - saw outfeed side clamp bracket	B
Updates / 1 Files Activity Log Info Boxes Email Commun	nicati
Write an update	
	Write updates via er
•	
Jamie Parsons	on the constant of the second
	⊙1h Q ··
Jamie Parsons The saw outfeed side clamp bracket will need replacing once the knocked or jammed and has been damaged and bent a little. I've r to sit flush on straight edge when in the out position but it's a little	⊙ 1h △ … part arrives. It appears its been managed to shim behind it tp get i

Step 2 - Copy the unique email identifier

Create updates on this item by sending an email to this address.			
Secure address (can be used by people outside the account)			
stugaltd_pulse_44159213 @use1.mx.mond			
Use a customized address ~	-		

Step 3 - Paste this into your email cc: field

Open a new email for the communication to your contact, and paste in the unique email address. Ask the contact to always reply all



Step 4 - Your email will be posted to the update

👔 ...This is not the new feature, it always did this

Step 5 - Replies will be automatically posted to the update

 ...This did not happen before, but now it does! It even strips out the unwanted email trail below it
It even works with multiple cc: addresses

Gareth Gree ⊠ Sent via Er		() 26m ()
Sent via Er	nali	
Premier Events Co	ontact Form Enquiry	
Hey Gareth,		
No worries at all, I'v	ve adjusted the quote to just the	distro and cables, as you can see <u>here.</u>
If you would like to	collect/return yourselves that is	absolutely fine, please just confirm when
collection will be.		
The dimensions are	e as follows for the Distro: 63A TF	PNE > 4 X 32A TPNE + 1 X 63A TPNE (DIS363
W - 35cm		
H - 35cm		
L - 59cm (Including	g plug port)	
And I've attached a	a photo of the other side.	
Thankyou		