Device Magic Clearing Android RAM and Cache

Clearing the device cache to help issue with forms not sending on Device Magic

Difficulty Easy

Duration 5 minute(s)

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Introduction

Device magic has been know to get stuck delivering finished forms. Symptoms will be -

-Once a form is completed it gets moved to the 'submissions' section. Once there it can take hours or days for it to finally upload.

-Unless you manually go into submissions it all seems like it has uploaded ok as it gets moved from 'drafts', but it hasn't.

-This happens whether on 4g+ or fibre optic WiFi at home

-I eventually give up or forget to keep refreshing it on the submissions page, then if I go back on the app a few days later that is sometimes when it finally sends

Step 1 - Open settings



Step 2 - Select 'Device Care'

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Settings Q 🙁		
G	Google Google settings	
*	Advanced features Bixby Routines, Motions and gestures, One-handed mode	
۲	Digital Wellbeing and parenta controls Screen time, App timers, Wind Down	
٩	Device care Battery, Storage, Memory, Security	
::	Apps Default apps, Permission manager	
+++	General management Language and input, Date and time, Rese	t
¥	Accessibility Voice Assistant, Mono audio, Assistant r	nenu
J	Software update Download updates, Last update	N

Step 3 - Select 'Memory'



Step 4 - Select 'Clean now'

12:47 🖿 🖊 🖸	(§		
< Memory			
830 MB available			
2.7 GB/4 GB used Reserved: 510 MB			
Free up memory by closing background apps.			
Clean now (+1.2 GB)			
Find My Mobile	70.4 MB		
📀 💽 Email	116 MB		
🥏 🥂 monday.com	239 MB		
View more 🗸			
 Apps not used recently 	640.6 MB		
Apps to exclude from cleaning			
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Step 5 - Complete.

Notice how much memory it cleared, this was after 1 week!

