

Device Magic Clearing Android RAM and Cache

Clearing the device cache to help issue with forms not sending on Device Magic

 Difficulty Easy

 Duration 5 minute(s)

Contents

Introduction

Step 1 - Open settings

Step 2 - Select 'Device Care'

Step 3 - Select 'Memory'

Step 4 - Select 'Clean now'

Step 5 - Complete.

Comments

Introduction

Device magic has been know to get stuck delivering finished forms. Symptoms will be -

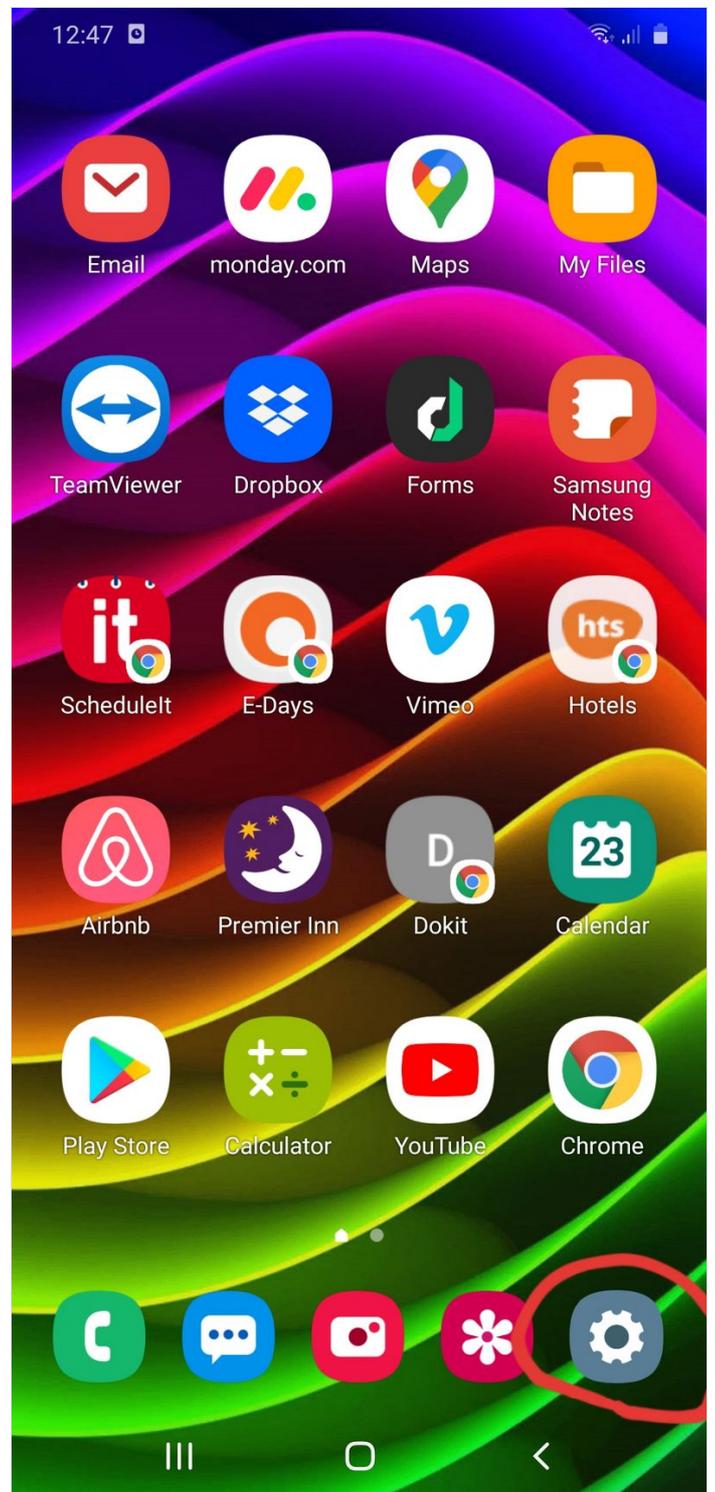
-Once a form is completed it gets moved to the 'submissions' section. Once there it can take hours or days for it to finally upload.

-Unless you manually go into submissions it all seems like it has uploaded ok as it gets moved from 'drafts', but it hasn't.

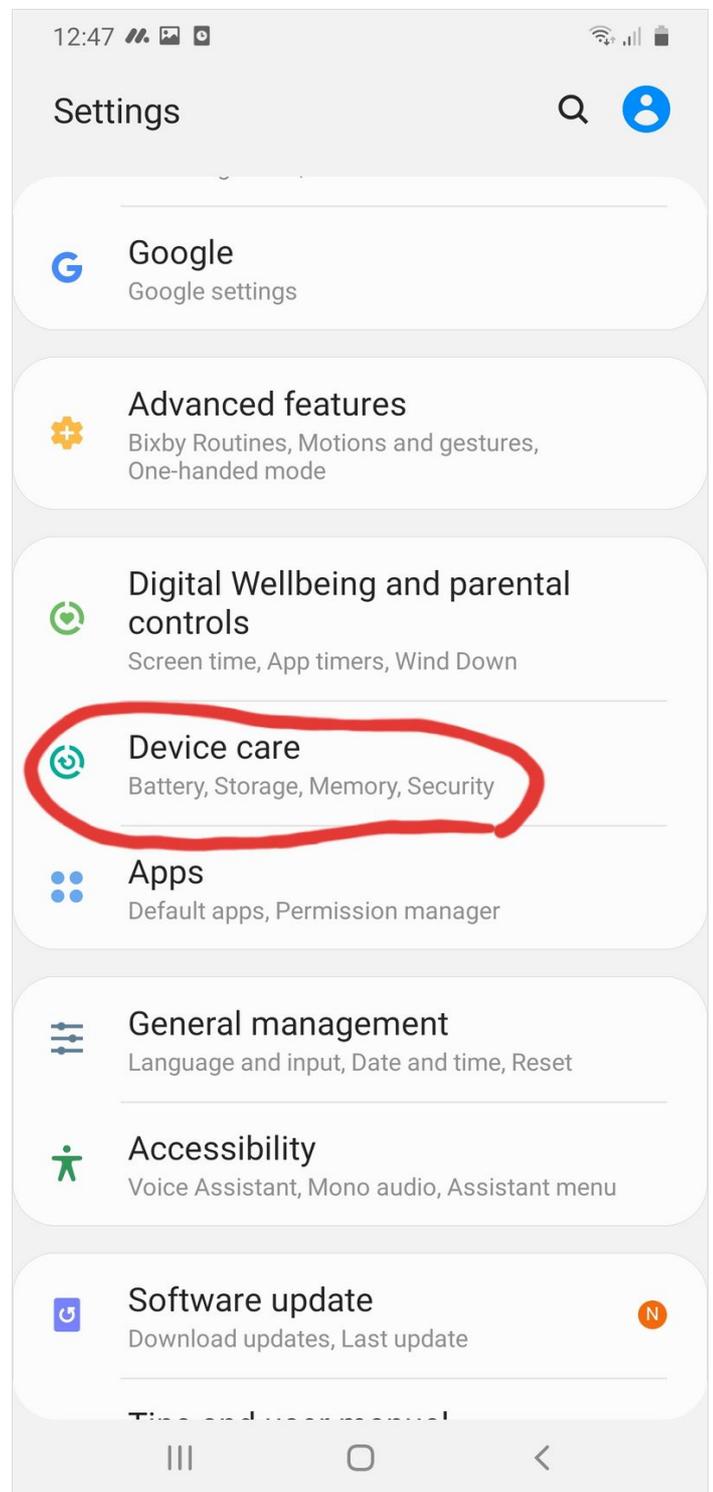
-This happens whether on 4g+ or fibre optic WiFi at home

-I eventually give up or forget to keep refreshing it on the submissions page, then if I go back on the app a few days later that is sometimes when it finally sends

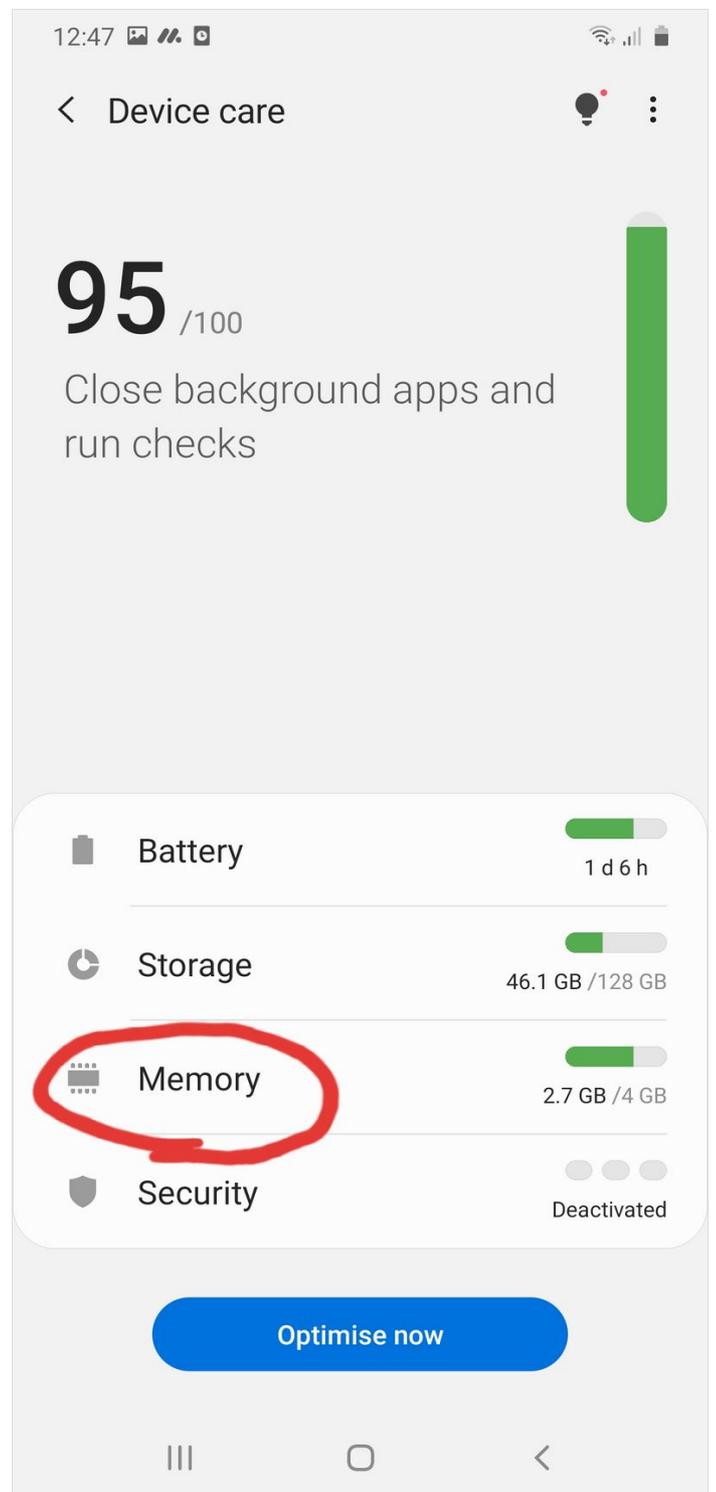
Step 1 - Open settings



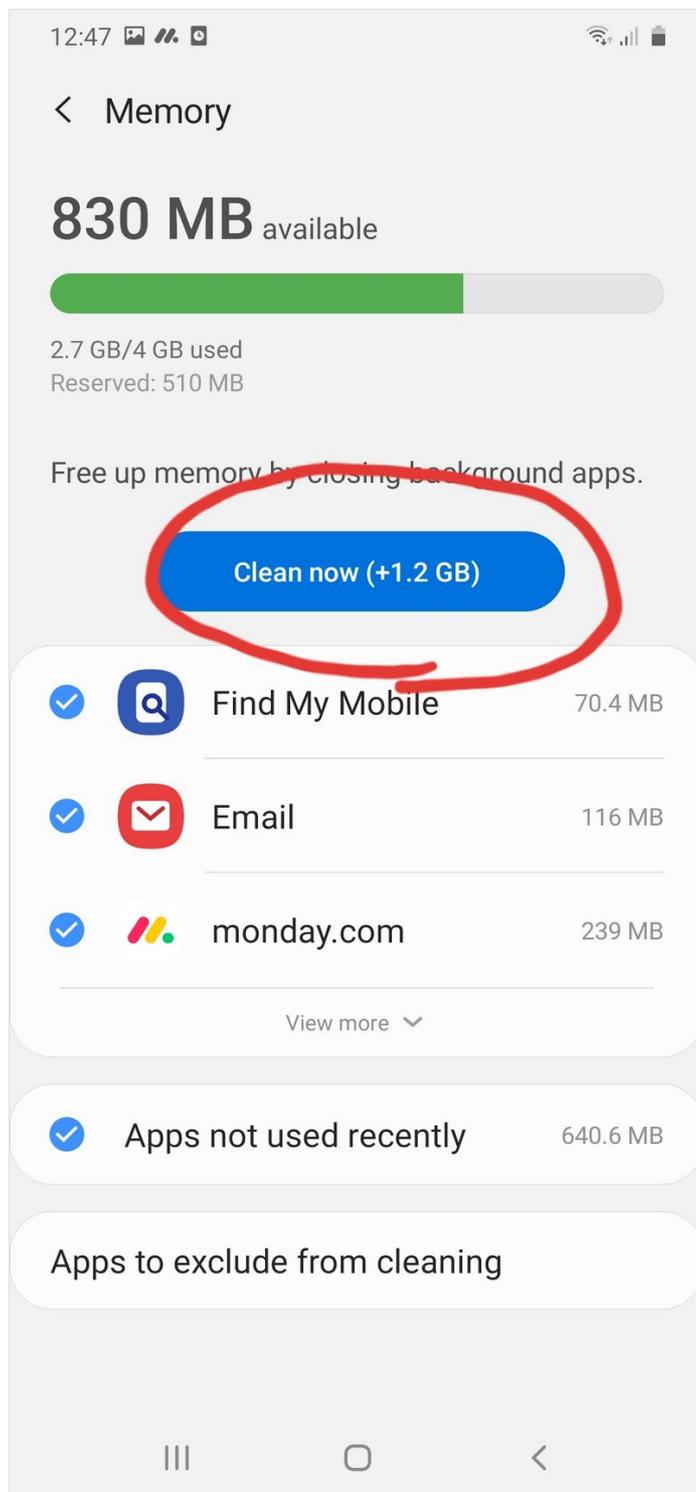
Step 2 - Select 'Device Care'



Step 3 - Select 'Memory'



Step 4 - Select 'Clean now'



Step 5 - Complete.

Notice how much memory it cleared, this was after 1 week!

12:47



< Memory

1.4 GB available



2.1 GB/4 GB used
Reserved: 510 MB

Free up memory by closing background apps.

Cleaned

Apps to exclude from cleaning



